

Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions



Aetna Health Network Only (HNO)

Find the Right Aetna Doctor or Facility

You can locate a doctor or facility through Aetna's **DocFind® Online Directory**. DocFind is updated six times a week. Please keep in mind that the availability of any particular provider cannot be guaranteed.

Steps to Locating a Doctor or a Facility

1. Log on to: <http://www.aetna.com/docfind/home.do>
2. Fill in the fields as indicated online. Fields marked with an "*" are required. You can search the entire directory or search for a specific provider.

Find doctors, dentists, hospitals and other Aetna health care professionals that accept your plan.

What are you looking for? **Where? (Zip code or city, state)** **SEARCH**

The next screen is “Select a Plan”

based on your plan.
LOGIN

Find doctors, dentists, hospitals and other Aetna health care professionals that accept your plan.

Who or what are you looking for? **Where? (Zip code or city, state)**

Find Aetna health care professionals that accept your plan

You could end up paying a lot more if you use a health care professional that does not accept your plan or does not provide the highest level of coverage under your plan.

NOTE: You can call doctors before you see them, to find out if they accept your plan.

If you have Medicare or Medicaid coverage, please use the [Medicare](#) or [Medicaid](#) directories.

*Select a Plan:

CONTINUE OR [Continue without choosing a plan](#)

Ask Ann Virtual Assistant

ASK A QUESTION

All Medical Professionals	Arthritis	Breast Care
All Dental Professionals	Asthma	Cardiac Catheterization
Pharmacies	Attention Deficit Disorder	Cardiac Angioplasty
Vision routine eyewear and exam	Autism Spectrum Disorders	Cardiac Stents
Behavioral Health	+ More	Carpal Tunnel Release
Behavioral Health Professionals		Colonoscopy
Employee Assistance Program		Coronary Artery Bypass Graft

3. Select "Aetna Open Access® Plans"
4. Then select "Aetna Health Network Only® (Open Access)"

The screenshot shows a dropdown menu listing various Aetna insurance plans. The menu is organized into sections: 'Aetna Standard Plans', 'Aetna Open Access® Plans', and 'Aetna Premier Care'. The 'Aetna Open Access® Plans' section is highlighted with a blue arrow pointing to it from the left. Within this section, 'Aetna Health Network Only® (Open Access)' is also highlighted with a blue arrow pointing to it from the right. Other visible plan options include 'Aetna Select®', 'Elect Choice® EPO', 'HMO', 'Managed Choice® POS', 'Open Choice® PPO', 'QPOS®', 'Aetna Voluntary Plans', 'Aetna Choice® POS (Open Access)', 'Aetna Choice® POS II (Open Access)', 'Aetna Health Network Option® (Open Access)', 'Aetna Select® (Open Access)', 'Aetna Value Performance Network®', 'Elect Choice® EPO (Open Access)', 'HMO (Open Access)', 'Managed Choice® (Open Access)', and 'Aetna Premier Care'. The background of the dropdown menu has a light gray gradient.

5. Click "Continue" and the provider listing will appear.
6. Click "Provider Name" to view important provider information including a listing of the plans the specific provider accepts. You must call and check with the provider before scheduling your appointment or receiving services to confirm if he/she is still participating in Aetna's network.

This doctor is in your network and accepts your insurance plan.

[Show all plans this doctor accepts.](#)

[Show all hospitals this doctor works with.](#)

[Open All](#) | [Close All](#)

[Contact Information](#)

[Office Detail](#)

[Education](#)

[Plan & Network Information](#)

[Hospital Affiliations](#)

7. To print your provider directory, click "Print".