**Important Note:** Before selecting or visiting a provider, please call them to confirm if they are still an “In-Network Provider” with the insurance carrier.

<table>
<thead>
<tr>
<th>Plan Type</th>
<th>Instructions</th>
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| Medical HMO: Blue Cross Blue Shield | 1. Visit: [https://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1](https://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1)  
2. Select **Illinois** from the drop-down menu and click “Start Search”  
3. Under *Select Network or Plan*, choose **HMO Illinois [HMO]**  
4. Under the Search Criteria section, for **Provider Type**, select **Doctor or Medical Professional**  
5. To narrow your search, enter Specialty and Additional Search criteria as appropriate  
6. Provide your **Zip Code** on the **Address, City or Zip Code** search field  
7. Click **Search**  
8. Once you choose your physician, click on his or her name to access the 9-digit PCP code for input on the enrollment form  
9. Then, scroll down the page to find the 3-digit Medical Group / IPA number associated with the medical group for input on the enrollment form |

If you would like to change your provider, once you receive your ID card, you may call the number on the card to make the request.

*To access Behavioral Health Provider, please contact your PCP for a referral.*

If you have any questions, you may contact Blue Cross Blue Shield at: 1-800-583-8833

| Medical PPO: Blue Cross Blue Shield | 1. Visit: [https://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1](https://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1)  
2. Select **Illinois** from the drop-down menu and click “Start Search”  
3. Under *Select Network or Plan*, choose **PPO (Participating Provider Options)**  
4. Under the Search Criteria section, for **Provider Type**, select **Doctor or Medical Professional**  
5. To narrow your search, enter Specialty and Additional Search criteria as appropriate  
6. Provide your **Zip Code** on the **Address, City or Zip Code** search field  
7. Click **Search** |

If you have any questions, you may contact Blue Cross Blue Shield at: 1-800-583-8833
To Find an in-network PPO Behavioral Health Provider:

1. Visit: [https://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1](https://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1)
2. Select Illinois from the drop-down menu and click "Start Search"
3. Under Select Network or Plan, choose PPO (Participating Provider Options)
4. Under the Search Criteria section, for Provider Type, select Behavioral Health Provider
5. For Specialty, choose Search All Specialties and a list of all available behavioral health specialties will populate for you to choose from.
6. Provide your Zip Code on the Address, City or Zip Code search field
7. Click Search

If you have any questions on how to find a PPO Behavioral Health Provider, you may contact Blue Cross Blue Shield at: 1-800-5838-8833

Dental PPO (High/Low): Principal

2. Read the Language Interpreter services description and click Continue
3. Select your State
4. Select Principal Plan PPO from the drop-down menu
5. Enter your address and your distance requirements if you want to search for a dental provider near to your address or
6. If you know a dental provider that you would like to visit, enter their information on the website to see if they are an in-network dental provider
7. You can narrow your search by selecting a specialty or language preference other than English.
8. Click on Continue and the next page will provide a list of dentists from which to choose

If you have any questions, you may contact Principal at: 1-800-247-4695

Vision: VSP

2. Enter your Zip Code and Home Address in the spaces provided
3. Enter your Zip Code
4. Under Doctor Network, choose “Select Network”
5. You may select an additional search option under “Preferred Language” or “Frame Brand”
6. Click “Search”
7. A list of Vision Providers will be provided online

If you have any questions, you may contact VSP at 1-800-877-7195.